



**SPIRIT OF DRIVING**



# LIMITED TIRE WARRANTY

Effective July 1, 2017

**LS388**

**LS588 UHP**

**LS588 SUV/CUV**

**CLV2**

**4 SEASONS**

**CLX9**

**CLX10**

**CLX11**

**LSV88**



THE FUTURE OF TIRE TECHNOLOGY

## **Sentury Tire USA**

### **Landsail Limited Tire Warranty**

This limited warranty only applies to the original purchaser of select Landsail brands indicated in the warranty chart of this document. Only tires installed on the original vehicle which have been installed according to the manufacturer's recommendation are eligible.

The limited warranty applies to tires purchased after July 1, 2017. Tires purchased before July 1, 2017 are subject to the previous published warranties.

This limited warranty covers defects in materials and workmanship, limited mileage warranty, road hazard warranty, and road hazard replacement (select tires only).

#### **A. Warranty Length**

A tire will be required to have at least 2/32" of usable tread life remaining. Any tire having less than 2/32" tread is considered past the usable tread life and not warrantied.

#### **B. Materials and Workmanship Warranty**

Select Landsail tread patterns (indicated in the warranty chart of this document) are warranted against defects in materials and workmanship and will be replaced free of charge within the first 2/32" wear of original usable tread life, or within 6 months from the period of purchase, whichever comes first.

After the 100% replacement term expires and the tire is still within 60 months from the manufacturing date, credit will be determined by the percentage of original tread depth remaining on the tire. Any additional costs of mounting, balancing, installation charges, shipping, and any applicable sales tax or use taxes are not covered.

#### **C. Limited Mileage Warranty**

Select Landsail tread patterns (indicated in this document) are manufactured to protect against premature tread wear. If a tire reaches the end of its usable tread life (2/32") before the stated mileage warranty (indicated in this document) the original purchaser will be issued a comparable Landsail Tire brand manufactured by the Sentury Tire factory on a pro-rata basis, based on the percentage of remaining usable tread depth down to the remaining 2/32" tread depth. Tread must be worn down evenly across the face of the tread.

In order to maintain this limited warranty, all tires must be rotated at least every 3-4,000 miles. Any additional costs of mounting, balancing, installation charges, shipping, and any applicable sales tax or use taxes are not covered.

Documentation is required showing alignment, tire rotation records, along with date of installation and removal to maintain tread wear warranty.

Tires **MUST** be rotated side-to-side every 3-4,000 miles. Tread must be worn down evenly across the face of the tread.

#### **D. Exclusions Not Covered Under This Limited Warranty**

- **Tires used on RVs (recreational vehicles), Motor Homes, Trailers, or tires used in commercial service.**
- **Tires that are used in a staggered application where tires on the back of the vehicle are a different size than those on the front.**
- **Any tire that has any brand information, sizes, or the D.O.T. identification numbers removed intentionally.**
- **Ride complaints after the first 2/32" of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.**
- **Premature/irregular wear due to vehicle mechanical deficiencies.**
- **Failure to rotate the tires at recommended intervals.**
- **Road hazard damage including cuts, snags, bruises, punctures, tire repair, impact breaks, etc. (Select tires indicated in this document have coverage under the Landsail Tire Road Hazard Policy.)**
- **Any tires on any vehicle that are registered and normally operated outside the U.S.**
- **Any damage from over/under inflation, tire overloading, fire, theft, and any defective mechanical condition of the vehicle.**
- **Any damage from incorrect tire mounting/dismounting/balancing, any incorrect tire application, water or any other material trapped inside the tire during tire mounting.**
- **Any racing or other misapplication of tire to improper road conditions.**
- **Environmental ozone or weather cracking after 48 months from tire manufacture date.**
- **Any accident, fire, chemical corrosion, tire alteration, vandalism, abuse, or running on a flat tire.**
- **Any tires worn beyond the tire bar wear indicators and less than 2/32".**
- **Uneven wear in which the tread groove difference is 2/32" or more across the face of the tire.**
- **Any loss of time or use, inconvenience, any incidental or consequential damage.**
- **Flat spotting caused by improper storage or brake lock.**

## E. Road Hazard Warranty

This road hazard program is offered for select Landsail tread patterns (listed in summary of limited tire warranty chart) for non-repairable tread damage (based on RMA guidelines) based on the following limitations:

- If road hazard damage occurs in the first 6 months from the date of purchase OR the first 2/32" of tread life, (whichever comes first), Landsail will replace with a comparable tire manufactured by the Sentury Tire factory 100% free of charge.
- If road hazard damage occurs in the first year from the date of purchase OR from 2/32" to 4/32" tread life (whichever comes first), Landsail Tire dealer will reimburse the consumer 50% of their original retail cost. Dealer or distributor credit is based on the percentage (%) of their buying price. Tread must be worn down evenly across the face of the tread.

(A prorated credit will apply to the replacement tire based on the tread depth of the original Landsail tire.)

Any additional costs of mounting, balancing, installation charges, shipping, and any applicable sales tax or use taxes are not covered. Road hazard coverage applies only to the original purchaser and is not transferable. Road Hazard program is effective July 1, 2017.

**The following tire exclusions do not apply to the Road Hazard Warranty:**

- **Vandalism damage**
- **Vehicle accident damage**
- **Repairable under Rubber Manufacturers Association (RMA) guidelines**
- **Commercial use damage**
- **Racing or off road use damage**
- **Snow chains or studs damage**
- **Mechanical wear damage**
- **Tires transferred to another vehicle**
- **Tires that reflect damage due to continued run flat or acute under-inflation**
- **Tire series 40 and lower (i.e. 40,35,30,25 and 20.)**
- **Tires with a rim diameter 19" and higher.**

**WARRANTY  
COVERED  
AREA**



## **F. Owner's Claim Filing Obligations**

To file for a Limited Warranty and Road Hazard Warranty Claim, the owner must:

- Present the Limited Warranty Registration Form to an authorized Landsail Tire dealer for processing. Please keep a copy for your own records.
- Submit a copy of the original purchase receipt including automobile mileage at time of tire installation and of tire dismounting.
- Submit a tire rotation record showing that all tires have been rotated every 3-4,000 miles. Tire rotation submission is not necessary for the Road Hazard Warranty.

## **G. TIRE MAINTENANCE GUIDELINES**

To reduce the risk of tire failure we recommend the following:

- Maintain proper inflation pressure based on vehicle manufacturers recommendation.
- Do not drive if tires are under/over-inflated. Pressure should be set at the level recommended by the vehicle manufacturer.
- Wheel alignment and balancing should be maintained based on vehicle manufacturer recommendations.
- Do not overload. The maximum load carrying capacity is molded on the tire sidewall.
- Avoid potholes and driving over curbs, obstacles, and pavement edges.
- Avoid excessive spinning or burnout of tires.
- Tires must be replaced when only 2/32" tire tread depth remain.
- Check tires frequently for scrapes, cuts, foreign objects, separations, or bulges. If damage is found, change tire immediately with a spare and have the damaged tire examined by a Landsail Tire dealer professional.
- Maintain proper speed limits allowed by law or the appropriate speed justified by driving conditions.
- Rotate tires to achieve maximum longevity.



## SUMMARY OF LIMITED TIRE WARRANTY COVERAGE BY LANDSAIL TREAD PATTERN

Pattern	Road Hazard	Mileage Warranty
LS388	Yes	50,000
LS588 UHP	Yes	50,000
LS588 SUV/CUV	Yes	50,000
CLV2	Yes	50,000
CLX9	No	N/A
CLX10	Yes*	50,000
CLX11	Yes*	50,000
LSV88	No	N/A
4 Seasons	Yes	30,000

Warranty or Road Hazard Claims MUST be processed directly with the Landsail Tire Retailer where the replacement tires were purchased (including internet retailers). Warranty claims will not be processed through the manufacturer.

Warranty coverage is for indicated Landsail tread patterns only.

NOTE: No coverage for Winter Lander, Winter Star and Snow Star (Winter Tires) or commercial use.

\*Limited Applications. No coverage for commercial use.

*Warranty and Road Hazard Protection program does not apply to tires sold in Canada and Mexico.*

## Limited Warranty Registration Number

### TIRE INSTALLATION INFORMATION

To be completed at time of purchase

Date \_\_\_\_\_ Odometer \_\_\_\_\_

#### Customer Information:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone No. \_\_\_\_\_

#### Vehicle Information:

Year \_\_\_\_\_ Make/Model \_\_\_\_\_

Tire Brand Purchased \_\_\_\_\_

Tire Size/Pattern \_\_\_\_\_

Recommended Tire Pressure Front \_\_\_\_\_ PSI

Recommended Tire Pressure Back \_\_\_\_\_ PSI

DOT No.: Tire #1 \_\_\_\_\_

Tire #2 \_\_\_\_\_

Tire #3 \_\_\_\_\_

Tire #4 \_\_\_\_\_

#### Tire Removal Information:

Date \_\_\_\_\_ Odometer \_\_\_\_\_

Dealer Name \_\_\_\_\_

Dealer Address \_\_\_\_\_

Dealer Signature \_\_\_\_\_

### IMPORTANT

Tire Owner – Keep this page as part of your limited warranty claim.

1. The information on this page must be completed to validate any limited warranty claim.

2. In the event of a limited warranty claim, this information and proof of purchase (copy of invoice) must be submitted to an authorized Landsail Tire dealer.



## MILEAGE WARRANTY ADJUSTMENT TABLE

Percent Sentury Tire USA pays per original warranty mileage\*

Mileage up to	30,000	40,000	50,000	Mileage up to	30,000	40,000	50,000
1000	97%	98%	98%	26000	13%	35%	48%
2000	93%	95%	96%	27000	10%	33%	46%
3000	90%	93%	94%	28000	7%	30%	44%
4000	87%	90%	92%	29000	3%	28%	42%
5000	83%	88%	90%	30000	0%	25%	40%
6000	80%	85%	88%	31000		23%	38%
7000	77%	83%	86%	32000		20%	36%
8000	73%	80%	84%	33000		18%	34%
9000	70%	78%	82%	34000		15%	32%
10000	67%	75%	80%	35000		13%	30%
11000	63%	73%	78%	36000		10%	28%
12000	60%	70%	76%	37000		8%	26%
13000	57%	68%	74%	38000		5%	24%
14000	53%	65%	72%	39000		3%	22%
15000	50%	63%	70%	40000		0%	20%
16000	47%	60%	68%	41,000			18%
17000	43%	58%	66%	42,000			16%
18000	40%	55%	64%	43,000			14%
19000	37%	53%	62%	44,000			12%
20000	33%	50%	60%	45,000			10%
21000	30%	48%	58%	46,000			8%
22000	27%	45%	56%	47,000			6%
23000	23%	43%	54%	48,000			4%
24000	20%	40%	52%	49,000			2%
25000	17%	38%	50%	50,000			0%

\* Dealer or distributor credit is based on the percentage (%) of their buying price.

# **SENTURY TIRE**

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